

Your new Identification card is here!

Your Coventry Health Care identification card serves as your key to our network of health care services. Simply present your identification card whenever you receive care from a physician, hospital or other participating provider.

Your identification card contains important information about your benefits. Please carry your identification card with you at all times to help us serve you in the most efficient manner possible.

Please visit us at www.CHCNebraska.com

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John Doe

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COVERED INDIVIDUAL: **John Doe**
 COVERED INDIVIDUAL #: **XXXXXXXX-XX**
 PLAN TYPE: **plnxxxxxx**
 GROUP NAME:
 GROUP #: **XXXXXXXXXX**
 NETWORK TYPE: **PPO**

CUSTOMER SERVICE PHONE #: **CSX-XXX-XXXX**
 COVERED IND RESPONSIBILITY:
 In-Network
 PCP:ovxx SPECSPXXX
 ER:ERXX UC:UCXXX ERIPXX

Address for Medical Claims:
 XXXXXXXXXXXXX

Group Code: CVTY
 RxBin: 610029



You must pre-certify any hospital confinement, outpatient surgery and certain other services in order to receive maximum benefits payable under the plan. The patient, hospital or other responsible party may make notification.

Failure to pre-certify may result in loss or reduction of benefits.

To assure maximum benefits call the pre-certification number listed below according to the following schedule:

- Elective Care at least 7 days advance notice
- Emergency Admission within 48 hours of admission
- TOLL FREE 1-800-471-0240

To locate a contracted provider outside the service area, call 1-800-639-9154. Please visit us at www.CHCNebraska.com

NOTICE: Pre-certification or pre-authorization does not guarantee coverage for the payment of service or procedure reviewed.

Possession of this card does not entitle bearer to coverage unless currently enrolled in Coventry Health and Life PPO.

Address for Caremark Claims
 PO Box 686005
 San Antonio, TX 78268-6005

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